



## WEEKLY UPDATE

**September 10th, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as Northampton Manor's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

Since our last update, we received our weekly testing results from 8/31 & 9/1 and have identified 0 new staff cases of COVID-19. On 9/8 & 9/9, we tested 148 staff members for COVID-19. 116 results have been negative and 32 results are pending. We have also had 0 new resident cases of COVID-19.

As it has been greater than 14 days since our last new positive COVID-19 case, we no longer are required to complete weekly testing of our residents. We do continue each week with facility wide testing of all staff per the Maryland Department of Health direction and guidance.

As of today, September 10th, our cumulative totals for positive COVID-19 cases remain unchanged, with 76 residents and 31 staff members having tested positive for COVID-19.

We continue to work diligently to make progress toward meeting the criteria necessary to safely enter phase one of relaxing COVID-19 restrictions in our nursing home. We will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

We also continue to closely monitor staff travel in line with CDC and Maryland Department of Health guidelines to identify any staff member that may need increased monitoring, testing, or may to be excluded from work based upon their risk factors for exposure.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 301-662-8700.

Sincerely,

*Mark Heim*

Mark Heim  
Administrator



September 14, 2020

Dear Residents and/or Family Representatives,

I am happy to announce, effective September 21, 2020, Northampton Manor will begin outdoor visitations. Window visits will cease during this time unless an outdoor visit is converted to a window visit by the Center due to weather conditions of extreme heat or cold.

The following guidelines must be strictly adhered to for a successful outdoor visitation program.

- No more than 2 visitors at the visit.
- The visit may last up to 20 minutes.
- Residents and visitors must wear a mask (Covering the mouth and nose) the entire visit.
- There can be NO PHYSICAL CONTACT.
- 6 feet social distance must be maintained at all times.
- The visit must be supervised by a staff member.
- Residents and visitors must perform hand hygiene before and after the visit.
- Residents and visitors must pass a “Prevent COVID-19 Screening” that includes a questionnaire and a body temperature no greater than 99 degrees Fahrenheit at the time of the visit.

Our outdoor visitation schedules are available as follows and will be filled on a first call basis. Please call our Activity Director, Morgan Kidwell at (301) 662-8700 ext 3126 to schedule. If you desire more than 1 visit per week, you will be placed on a list to be called if there are any cancelations or vacancies. In an effort to promote multiple residents/families an opportunity for visitations, we will not be able to schedule standing appointments week over week.

**The visitation schedule will be as follows:**

Monday thru Friday	10:00am to 3:00pm
Lunch break	from Noon - 1 :00pm

All outdoor visitation will need to immediately cease if our Center receives notification of a Positive COVID-19 case in either staff or residents.

Additionally, it is important to note that if there is any physical contact between residents and their visitors, intentionally or accidentally, the resident will automatically be placed in our COVID-19 quarantine area for 14 days.

As you can see, there are strict guidelines in place to ensure the continued safety of our residents and staff. However, we are so excited for this opportunity to give our residents much needed time outside to enjoy the fresh air while visiting with loved ones. We thank you, in advance, for understanding and adhering to all of our guidelines set forth.

If you have any questions or concerns please contact us directly at 301-662-8700.

*Mark Heim*  
Administrator



*Mark Heim*  
Administrator



## WEEKLY UPDATE

**September 16th, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as Northampton Manor's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

Since our last update, we received our weekly testing results from 9/8&9/9 and have identified 0 new staff cases of COVID-19. On 9/14 & 9/5, we tested 148 staff members for COVID-19. 110 results have been negative and 38 results are pending. We have also had 0 new resident cases of COVID-19.

As of today, September 16th, our cumulative totals for positive COVID-19 cases remain unchanged, with 76 residents and 31 staff members having tested positive for COVID-19.

We are very excited to announce that we have received approval from the health department to begin scheduling outdoor visits. Please see the attached letter for details related to the steps we are taking in order to maintain social distancing and keep our residents and their loved ones safe during visits. If you should have any questions, please reach out to our activities department, at 301-662-8700, extension 3126.

We continue to work diligently to make progress toward meeting the criteria necessary to safely enter phase one of relaxing COVID-19 restrictions in our nursing home. We will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

We also continue to closely monitor staff travel in line with CDC and Maryland Department of Health guidelines to identify any staff member that may need increased monitoring, testing, or may to be excluded from work based upon their risk factors for exposure.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 301-662-8700.

Sincerely,

*Mark Heim*

Mark Heim  
Administrator



## WEEKLY UPDATE

**September 23rd, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as Northampton Manor's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

Since our last update, we received our weekly testing results from 9/14&9/15 and have identified 0 new staff cases of COVID-19. On 9/21 & 9/22, we tested 145 staff members for COVID-19. 106 results have been negative and 39 results are pending. We have also had 0 new resident cases of COVID-19.

As of today, September 23rd, our cumulative totals for positive COVID-19 cases remain unchanged, with 76 residents and 31 staff members having tested positive for COVID-19.

We are currently continuing to schedule outdoor visits. If you should like to schedule a visit with your loved one, or if you should have any questions, please reach out to our activities department, at 301-662-8700, extension 3126.

We continue to work diligently to make progress toward meeting the criteria necessary to safely enter phase one of relaxing COVID-19 restrictions in our nursing home. We will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

We also continue to closely monitor staff travel in line with CDC and Maryland Department of Health guidelines to identify any staff member that may need increased monitoring, testing, or may to be excluded from work based upon their risk factors for exposure.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 301-662-8700.

Sincerely,

*Mark Heim*

Mark Heim  
Administrator

# **COVID-19 UPDATE**

**09/24/2020**

Northampton Manor has:

- 0 additional confirmed cases of COVID-19
- 3 new onsets of symptoms that occur within 72 hours

We continue to work hard and follow the recommendations of our federal, state and local health officials to prevent further spread of this virus in our facility and we will continue to update you as more information becomes available.

If you have any questions or concerns about this update, please feel free to contact us at 301-662-8700 and we will be happy to answer your questions



## WEEKLY UPDATE

**September 3rd, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as Northampton Manor's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

Since our last update, we received our weekly testing results from 8/24 & 8/25 and have identified 0 new staff cases of COVID-19. On 8/31 & 9/3, we tested 150 staff members for COVID-19. 148 results have been negative and 2 results are pending. We have also had 0 new resident cases of COVID-19.

As it has been greater than 14 days since our last new positive COVID-19 case, we no longer are required to complete weekly testing of our residents. We do continue each week with facility wide testing of all staff per the Maryland Department of Health direction and guidance.

As of today, September 3rd, our cumulative totals for positive COVID-19 cases remain unchanged, with 76 residents and 31 staff members having tested positive for COVID-19.

We continue to work diligently to make progress toward meeting the criteria necessary to safely enter phase one of relaxing COVID-19 restrictions in our nursing home. We will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

We also continue to closely monitor staff travel in line with CDC and Maryland Department of Health guidelines to identify any staff member that may need increased monitoring, testing, or may to be excluded from work based upon their risk factors for exposure.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 301-662-8700.

Sincerely,

*Mark Heim*

Mark Heim  
Administrator



## WEEKLY UPDATE

**September 30th, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as Northampton Manor's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

Since our last update, we received our weekly testing results from 9/21&9/22 and have identified 0 new staff cases of COVID-19. On 9/28 & 9/29, we tested 148 staff members for COVID-19. 51 results have been negative and 97 results are pending. We have also had 0 new resident cases of COVID-19.

As of today, September 30th, our cumulative totals for positive COVID-19 cases remain unchanged, with 76 residents and 31 staff members having tested positive for COVID-19.

We are currently continuing to schedule outdoor visits. If you should like to schedule a visit with your loved one, or if you should have any questions, please reach out to our activities department, at 301-662-8700, extension 3126.

We continue to work diligently to make progress toward meeting the criteria necessary to safely enter phase one of relaxing COVID-19 restrictions in our nursing home. We will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

We also continue to closely monitor staff travel in line with CDC and Maryland Department of Health guidelines to identify any staff member that may need increased monitoring, testing, or may to be excluded from work based upon their risk factors for exposure.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 301-662-8700.

Sincerely,

*Mark Heim*

Mark Heim  
Administrator