



September 14, 2020

Dear Residents and/or Family Representatives,

I am happy to announce, effective September 21, 2020, Northampton Manor will begin outdoor visitations. Window visits will cease during this time unless an outdoor visit is converted to a window visit by the Center due to weather conditions of extreme heat or cold.

The following guidelines must be strictly adhered to for a successful outdoor visitation program.

- No more than 2 visitors at the visit.
- The visit may last up to 20 minutes.
- Residents and visitors must wear a mask (Covering the mouth and nose) the entire visit.
- There can be NO PHYSICAL CONTACT.
- 6 feet social distance must be maintained at all times.
- The visit must be supervised by a staff member.
- Residents and visitors must perform hand hygiene before and after the visit.
- Residents and visitors must pass a "Prevent COVID-19 Screening" that includes a questionnaire and a body temperature no greater than 99 degrees Fahrenheit at the time of the visit.

Our outdoor visitation schedules are available as follows and will be filled on a first call basis. Please call our Activity Director, Morgan Kidwell at (301) 662-8700 ext 3126 to schedule. If you desire more than 1 visit per week, you will be placed on a list to be called if there are any cancellations or vacancies. In an effort to promote multiple residents/families an opportunity for visitations, we will not be able to schedule standing appointments week over week.

The visitation schedule will be as follows:

Monday thru Friday	10:00am to 3:00pm
Lunch break	from Noon - 1 :00pm

All outdoor visitation will need to immediately cease if our Center receives notification of a Positive COVID-19 case in either staff or residents.

Additionally, it is important to note that if there is any physical contact between residents and their visitors, intentionally or accidentally, the resident will automatically be placed in our COVID-19 quarantine area for 14 days.

As you can see, there are strict guidelines in place to ensure the continued safety of our residents and staff. However, we are so excited for this opportunity to give our residents much needed time outside to enjoy the fresh air while visiting with loved ones. We thank you, in advance, for understanding and adhering to all of our guidelines set forth.

If you have any questions or concerns please contact us directly at 301-662-8700.

Mark Heim
Administrator



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