



WEEKLY UPDATE

June 12, 2020

Dear Residents and Families/Representatives,

We are pleased to inform you that **Northampton Manor has had NO additional confirmed cases of COVID-19 since our last update.** Our last confirmed case of COVID-19 was on May 28th when we completed our facility wide mass testing.

As of today, June 12th, Northampton Manor has had a total of 76 positive residents and 25 positive staff members.

Our staff continues to practice the enhanced safety precautions we have previously reported to you through our website and we are closely monitoring the recommendations of our federal, state and local health officials regarding all aspects COVID-19 from mass testing to visitation recommendations.

In fact, as the State of Maryland loosens COVID-19 restrictions throughout the state, many people are asking when they will be able to visit their loved ones. At this time, the Centers for Medicare and Medicaid Services ("CMS"), the Centers for Disease Control ("CDC") and our state health officials still recommend we restrict social visitation and only allow essential personnel in the facility. Please understand these restrictions are in place to reduce the risk of transmission of COVID-19 in our facility and to keep our residents safe.

We understand how difficult it has been to not see and visit your loved ones over the past several months and we appreciate your patience and understanding during this time. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through FaceTime, emails, letters and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

Please remember to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19. As always, please contact us directly at 301-662-8700 if you have any questions or concerns.

Sincerely,

Mark Heim

Mark Heim
Administrator

COVID-19 NOTIFICATION

June 16, 2020

Number of additional confirmed COVID-19 cases: 0

New onset of respiratory symptoms? Yes

Have three or more residents and/or staff experienced
a new onset of respiratory symptoms in the last 72 hours?

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 301-662-8700.



WEEKLY UPDATE

June 18th, 2020

Dear Residents and Families/Representatives,

Please accept this letter as Northampton Manor's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

We are happy to report that we have no current, active cases of COVID-19 in our facility. As of today, our totals remain unchanged, with 76 residents and 25 staff members having tested positive for COVID-19.

While we are very excited about this wonderful decrease in COVID-19 in our building, we want to take this opportunity to also reiterate that we are still required to follow CDC and health department guidelines and restrictions to safeguard our residents during this ongoing pandemic. This includes continuing visitation restriction as well as encouraging all residents to remain in their rooms for safety.

We continue to closely monitor and follow the recommendations of our federal, state and local health officials. Only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 301-662-8700.

Sincerely,

Mark Heim

Mark Heim
Administrator



June 2nd, 2020

To Our Valued Residents, Families and Representatives:

Please accept this letter as an update to inform you about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As of today, June 2nd, Northampton Manor has had a total of 76 positive residents and 25 positive staff members. We have been extremely busy in the past week administering tests in line with the federal and state mandates for mass testing of residents and staff. Our facility has administered over 275 tests beginning May 27th and concluding May 28th. We received the results of these tests on June 1st, and as a result we have had an additional 8 residents and 4 staff members test positive for COVID-19.

While we are disappointed to see the increased number of cases in our facility, we knew that our numbers would likely go up as a result of mass testing. Rather than be discouraged by more known cases, we are encouraged that access to testing is improving our ability to respond to this virus and will enable us to protect our residents and staff in a more targeted way moving forward.

As an additional measure to assist us in ensuring we have the most effective cleaning and sanitization practices in place, Northampton Manor has completed surface testing of 60 various areas throughout the facility. These samples were submitted to a laboratory for COVID-19 testing and we will use the results to identify areas or items that may require more frequent sanitization and deep cleaning.

We are committed to seeing the number of positive cases in our facility go down and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly at 301-662-8700.

Sincerely,

Mark Heim

Mark Heim
Administrator



June 27, 2020

Dear Residents and Families/Representatives,

Please accept this letter as Northampton Manor's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

We are happy to report that we continue to have 0 new cases of COVID-19 amongst our residents or staff. On Friday, June 18th, 2020, the Frederick County Health Department officially CLOSED our COVID-19 outbreak status.

Although we have had no new cases of COVID-19 for 1 month, we continue to exercise CDC recommendations for all appropriate precautions and preventative measures to protect our residents and staff during this pandemic. We continue to work diligently to meet criteria set forth by the CDC and the Maryland Department of Health in hopes to eventually enter Phase 1 of Reopening of Nursing Homes. On July 1st, we will be completing our next round of required weekly mass testing of staff.

As of today, our totals of positive COVID-19 cases remains unchanged, with 76 residents and 25 staff members having tested positive for COVID-19.

As a reminder, we continue to closely monitor and follow the recommendations of our federal, state and local health officials. Only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 301-662-8700.

Sincerely,

Mark Heim

Mark Heim
Administrator



WEEKLY UPDATE

July 9th, 2020

Dear Residents and Families/Representatives,

Please accept this letter as Northampton Manor's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

On July 1st and 2nd we completed our 2nd round of facility wide staff testing. We received the results of these tests on July 6th, and as a result we have identified an additional 5 staff members positive for COVID-19. The staff members are currently self-quarantining at home. As a result of discovering new positive cases within our facility, per direction and guidance set forth by the Maryland Department of Health, we are now completing testing of all residents, as well as all staff, on a weekly basis.

As of today, July 9th, our cumulative totals for positive COVID-19 cases are 76 residents and 30 staff members having tested positive for COVID-19.

We are committed to seeing the number of positive cases in our facility go down and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 301-662-8700.

Sincerely,

Mark Heim

Mark Heim
Administrator