



June 2nd, 2020

To Our Valued Residents, Families and Representatives:

Please accept this letter as an update to inform you about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As of today, June 2nd, Northampton Manor has had a total of 76 positive residents and 25 positive staff members. We have been extremely busy in the past week administering tests in line with the federal and state mandates for mass testing of residents and staff. Our facility has administered over 275 tests beginning May 27th and concluding May 28th. We received the results of these tests on June 1st, and as a result we have had an additional 8 residents and 4 staff members test positive for COVID-19.

While we are disappointed to see the increased number of cases in our facility, we knew that our numbers would likely go up as a result of mass testing. Rather than be discouraged by more known cases, we are encouraged that access to testing is improving our ability to respond to this virus and will enable us to protect our residents and staff in a more targeted way moving forward.

As an additional measure to assist us in ensuring we have the most effective cleaning and sanitization practices in place, Northampton Manor has completed surface testing of 60 various areas throughout the facility. These samples were submitted to a laboratory for COVID-19 testing and we will use the results to identify areas or items that may require more frequent sanitization and deep cleaning.

We are committed to seeing the number of positive cases in our facility go down and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly at 301-662-8700.

Sincerely,

Mark Heim

Mark Heim
Administrator