



May 14th, 2020

Dear Residents and Families/Representatives,

We want to take this opportunity to let you know that as of today, we have had a total of 64 residents, as well as 20 staff members test positive for COVID-19. Some of the positive resident cases were tested only as a preventative measure, and never exhibited any signs of illness.

At this time, 30 of our positive residents have fully recovered, and have met the CDC guidelines for discontinuation of transmission-based precautions. Of the 20 positive staff members, 14 of them have also fully recovered and have been released by the health department to discontinue isolation.

While we are disappointed that we continue to see additional cases of COVID-19, we want to assure you that our staff is working tirelessly to keep everyone in our community safe and reduce the number of positive cases in our facility. We are in constant communication with our federal, state and local health officials, including the Centers for Disease Control (CDC) and the Centers for Medicare and Medicaid Services (CMS), and are following all of their recommendations, such as:

- Only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering.
- Residents are continually monitored.
- Housekeeping is performing regular deep cleanings of the facility.
- Staff receives education and wears personal protective equipment (PPE) as recommended by the CDC.
- Group activities have been suspended and staff is providing individual activities for residents.
- We are implementing isolation protocols as required.
- We encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will notify you through our website of newly confirmed cases of COVID-19, as well as when three (3) or more residents and/or staff present with new onset respiratory symptoms that occur within seventy-two (72) hours. We will also update you with any new steps we are taking to prevent and reduce the risk of transmission of COVID-19.

Again, please check our website for additional updates and information at <http://northamptonnursingandrehab.com/>. If you have any questions or concerns please contact us directly at 301-662-8700.

Sincerely,

Mark Heim

Mark Heim
Administrator

COVID-19 NOTIFICATION

May 15, 2020

Number of additional confirmed COVID-19 cases: 1

New onset of respiratory symptoms? Yes

Have three or more residents and/or staff experienced
a new onset of respiratory symptoms in the last 72 hours?

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 301-662-8700.

COVID-19 NOTIFICATION

May 19, 2020

Number of additional confirmed COVID-19 cases: 0

New onset of respiratory symptoms? Yes

Have three or more residents and/or staff experienced
a new onset of respiratory symptoms in the last 72 hours?

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 301-662-8700.

COVID-19 UPDATE

05/02/2020

Northampton Manor has:

- 2 additional confirmed cases of COVID-19. ****REMOVE THIS BULLET POINT IF IT DOES NOT APPLY****
- At least three (3) residents and/or staff with new onset respiratory symptoms that occur within seventy-two (72) hours. ****REMOVE THIS BULLET POINT IF IT DOES NOT APPLY****

We continue to work hard and follow the recommendations of our federal, state and local health officials to prevent further spread of this virus in our facility and we will continue to update you as more information becomes available.

If you have any questions or concerns about this update, please feel free to contact us at 301-662-8700 and we will be happy to answer your questions.

May 21st, 2020

Dear Residents and Families/Representatives,

It is hard to believe that it has been over two months since COVID-19 so drastically changed our lives. We have all had to make big adjustments in an effort to keep everyone in our community safe, and we appreciate your support as we continue to take all necessary steps to prevent further spread of COVID-19 in our facility.

As we have been reporting to you through our website this past week, we continue to see additional cases of COVID-19 in our facility. As of today, we have tested 127 residents and 59 staff. Of those tested, 67 residents and 21 staff members have tested positive for COVID-19. We have noted a significant decline in the past week in the number of new positive cases.

As you may already know, Governor Larry Hogan has ordered that all nursing home residents and staff be tested for the coronavirus in order to help identify those who may be carrying the disease without exhibiting any symptoms. Next week, we will be receiving assistance from the National Guard to test all employees and residents. Once the all of the testing has been completed, we expect to receive results within 2-3 days. We will continue to update you on individual testing results and any changes in your loved ones.

We are committed to seeing the number of positive cases go down and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will continue to post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19.

Again, please check our website for more updates and information. If you have any questions or concerns please contact us directly 301-662-8700.

Sincerely,

Mark Heim

Mark Heim
Administrator

COVID-19 NOTIFICATION

May 25, 2020

Number of additional confirmed COVID-19 cases: 0

New onset of respiratory symptoms? Yes

Have three or more residents and/or staff experienced
a new onset of respiratory symptoms in the last 72 hours?

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 301-662-8700.



May 29th, 2020

Dear Residents and Families/Representatives,

Please accept this letter as Northampton Manor's weekly update to keep you informed about the status of COVID in our facility and what our facility is doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

We are happy to report we have not had any additional confirmed cases of COVID-19 since our last weekly update, in which 67 residents and 22 staff members had tested positive for COVID-19. 17 of our 22 positive staff members have also resolved and have been cleared by the health department to return to work.

Northampton completed our facility wide testing of all residents and all staff on 5/27 & 5/28. We have tested 103 residents, and 175 staff members. We hope to have results on these tests early next week and will update you as soon as possible on the results for your loved ones.

In addition to the previously implemented processes for increased deep cleanings of the facility, we have also obtained an Electrostatic Sprayer to be used for deep cleanings and high touch surfaces as an additional measure to enhance our sanitization practices.

Throughout this pandemic, we have strived to think of creative ways to enhance our resident's social lives and provide them with extracurricular activities while still keeping them safe and following the guidelines for restrictions on activities. On May 21st, our activities department was able to coordinate a visit from several horses from Unbridled Blessings and Rocky's Horse Rescue and Rehabilitation. The horses came to our facility and were able to visit with residents through their windows. Our residents and staff were so excited to participate in this wonderful opportunity.

We are still committed to seeing the number of positive cases go down and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will continue to post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19.

Again, please check our website for more updates and information. If you have any questions or concerns please contact us directly 301-662-8700.

Sincerely,
Mark Heim
Mark Heim
Administrator

COVID-19 UPDATE

5/3/20&5/4/20

Northampton Manor has:

- 6 additional confirmed cases of COVID-19.
- At least three (3) residents and/or staff with new onset respiratory symptoms that occur within seventy-two (72) hours.

We continue to work hard and follow the recommendations of our federal, state and local health officials to prevent further spread of this virus in our facility and we will continue to update you as more information becomes available.

If you have any questions or concerns about this update, please feel free to contact us at 301-662-8700 and we will be happy to answer your questions.

COVID-19 UPDATE

5/6/20

Northampton Manor has:

- 5 additional confirmed cases of COVID-19.
- At least three (3) residents and/or staff with new onset respiratory symptoms that occur within seventy-two (72) hours.

We continue to work hard and follow the recommendations of our federal, state and local health officials to prevent further spread of this virus in our facility and we will continue to update you as more information becomes available.

If you have any questions or concerns about this update, please feel free to contact us at 301-662-8700 and we will be happy to answer your questions.